

Key Information Document - Lifetime Individual Savings Account (LISA)

Purpose

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

Product

'Metfriendly Lifetime ISA' is manufactured by Metropolitan Police Friendly Society Limited (Metfriendly). Visit www.metfriendly.org.uk or call 01689 891454 for more information. The Financial Conduct Authority (FCA) is the competent authority of Metropolitan Police Friendly Society Limited. This KID was produced on 31 March 2020. **You are about to purchase a product that is not simple and may be difficult to understand.**

What is this product?

Type	Lifetime Individual Savings Account (LISA)
Objectives	To achieve capital growth by the addition of annual bonuses. To shield the growth from income and capital gains taxes. To be eligible for a government bonus of 25% which will be added to each payment into your Lifetime ISA To provide a fund which can be encashed for a qualifying first home residential property purchase or at any time flexibly after age 60. Your premium is invested in Metfriendly's With-Profits fund which is made up of equities, commercial property, bonds and cash. At the end of each calendar year, we normally add a bonus to all your investments and send you a bonus notice. Once added, bonuses are permanent additions to your investment with us. Provided you invest for at least 3 years, we normally add a final bonus when you cash it in. A key factor in determining bonuses is the investment return on the With-Profits fund in recent years.
Intended retail investor	Individual investors who: <ul style="list-style-type: none">• Wish to start saving at least £100 per month initially or to invest a lump sum between £1,200 and £4,000, or to transfer an existing ISA, or an existing LISA from another provider• Plan to invest over the medium to long term (at least 3 years)• Aged 18 to 39 (unless transferring an existing Lifetime ISA) and resident in UK for tax purposes. Contributions cease at age 50.• Are working or have worked for in the UK police service, or be the partner or close relative of such a person• Agree not to take out another Lifetime ISA in any tax year a subscription is made to the Metfriendly Lifetime ISA.• Agree not to pay more than the maximum permitted to a cash ISA, a stocks & shares ISA, an innovative finance ISA, and this Metfriendly Lifetime ISA in the same tax year
Insurance benefits	On death this plan will cease and the current value of your plan will be paid to your estate.
Term	The LISA has no fixed term and you can leave it invested for as long as you wish.

What are the risks and what could I get in return?

Risk Indicator



Lower risk ← → Higher risk

The risk indicator assumes you keep the product for 10 years.

The summary risk indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are not able to pay you. We have classified this product as 3 out of 7, which is a medium-low risk class. This rates the potential losses from future performance at a medium-low level, and poor market conditions are unlikely to

impact the capacity of Metfriendly to pay you. This product does not include any protection from future market performance so you could lose some or all of your investment. If Metfriendly is not able to pay you what is owed, you could lose your entire investment. However, you may benefit from a consumer protection scheme (see the section 'What happens if Metfriendly is unable to pay out?'). The indicator shown above does not consider this protection.

Performance Scenarios

This table shows the money you could get back over the next 10 years, under different scenarios, assuming that you invest £10,000. The scenarios shown illustrate how your investment could perform. You can compare them with the scenarios of other products. The scenarios presented are an estimate of future performance based on evidence from the past on how the value of this investment varies and are not an exact indicator. What you get will vary depending on how the market performs and how long you keep the product. The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are not able to pay you. The figures shown include all the costs of the product itself. The figures do not take into account your personal tax situation, which may also affect how much you get back.

Investment: £10,000		1 year	5 years	10 years
Scenarios				
Stress scenario	What you might get back after costs (£)	10,891	9,690	8,414
	Average return each year (%)	8.91%	-0.63%	-1.71%
Unfavourable scenario	What you might get back after costs (£)	11,645	11,157	10,901
	Average return each year (%)	16.45%	2.21%	0.87%
Moderate scenario	What you might get back after costs (£)	12,224	12,419	12,704
	Average return each year (%)	22.24%	4.43%	2.42%
Favourable scenario	What you might get back after costs (£)	12,625	13,454	14,415
	Average return each year (%)	26.25%	6.11%	3.72%
Death Scenario				
Death	What your beneficiaries might get back after costs based on the Moderate scenario (£)	12,625	13,138	13,808

What happens if Metfriendly is unable to pay out?

We're covered by the Financial Services Compensation Scheme (FSCS). If we can't meet our obligations, you may be entitled to compensation from the Scheme. This is a long term insurance product, so this means you're entitled to receive 100% of the whole of the claim. The service is free to consumers.

Further information is available from the FSCS: 10th Floor, Beaufort House, 15 St Botolph Street, London EC3A 7QU, 0800 678 1100 (opening hours are: Monday to Friday - 8.30am to 5.30pm), www.fscs.org.uk

What are the costs?

The Reduction in Yield (RIY) shows what impact the total costs you pay will have on the investment return you might get. The total costs take into account one-off, ongoing and incidental costs.

The amounts shown here are the cumulative costs of the product itself, for three different holding periods. They include potential early exit penalties. The figures assume you invest £10,000. The figures are estimates based on the Moderate scenario and may change in the future.

Costs over time

The person selling you or advising you about this product may charge you other costs. If so, this person will provide you with information about these costs, and show you the impact that all costs will have on your investment over time.

Investment: £10,000 If you cash in after...	1 year	5 years	10 years
Total Costs (£)	401	1,443	2,702
Impact on return (RIY) per year (%)	4.01%	2.32%	1.99%

Composition of costs

The table below shows:

- the impact each year of the different types of costs on the investment return you might get at the end of the recommended holding period;
- the meaning of the different cost categories.

This table shows the impact on return per year			
One – off costs	Entry costs	0.59%	The impact of the costs you pay when entering your investment. This is the most you will pay and you could pay less. This includes the costs of distribution of your product.
	Exit costs	0.00%	The impact of the costs of exiting your investment when it matures.
Ongoing costs	Portfolio transaction costs	0.15%	The impact of the costs of us buying and selling underlying investments for the product.
	Insurance costs	0.00%	The impact of insurance costs that covers the amount paid on death being greater than premiums paid.
	Other ongoing costs	1.26%	The impact of the costs that we take each year for managing your investments. This includes the cost of death benefits.
Incidental costs	Performance fees	0.00%	This product does not charge any performance fees.
	Carried interests	0.00%	This product does not charge any carried interest.

How long should I hold it and can I take money out early?

Recommended holding period: 10 years

You can contact us at any time to cash in part, or all, of your plan, although you should bear in mind that the plan is designed as a medium to long term investment (3 years or more). For a Qualifying Property Purchase you can normally access your savings after 12 months of opening your Lifetime ISA without a government charge. If you withdraw or transfer your savings during their tax year of investment a penalty of 5% of the value applies (or 2% if for a qualifying property purchase). If you withdraw or transfer any amount invested in previous tax year a penalty of 3% of the value applies (waived if for a qualifying property purchase). In addition to the above Metfriendly charges, there is also a charge levied by the Government of 25% of the residual amount which would otherwise be paid to you (i.e. after deduction of any Metfriendly charges), unless the withdrawal is for a qualifying property purchase; you are over 60; you have been diagnosed with a terminal illness; or on your death. The Government charge effectively “reclaims” the original Government bonus, but it also applies a penalty – so you may get back less than you have paid in, if this charge applies to a withdrawal. (From 6 March 2020 to 5 April 2021 inclusive, the charge would be 20%).

How can I complain?

Initially we ask you to send your complaint in writing to: Metfriendly, Central Court, Knoll Rise, Orpington, BR6 0JA or email: info@mpfs.org.uk. We will investigate your complaint and send you a written acknowledgement. We will give you a full response seeking to resolve your complaint within eight weeks, or we will indicate when we expect to do so. If you are then still unhappy with our response you may refer your complaint to the Financial Ombudsman Service, Exchange Tower, London, E14 9SR, telephone number 0800 023 4567 or by email complaint.info@financial-ombudsman.org.uk website: www.financial-ombudsman.org.uk

Other relevant information

WARNING: If you save in a lifetime ISA instead of enrolling in, or contributing to, a qualifying scheme, occupational pension scheme or personal pension scheme then you may lose the benefit of contributions by an employer (if any) to that scheme and your current and future entitlement to means tested benefits (if any) may be affected.

On taking out this plan you automatically become a member of Metfriendly and are subject to our Rules which are available on our website.

Further information is included in the product pages of the Metfriendly website.

To find out more about our financial strength you can read our Solvency and Financial Condition Report (SFCR) on our website at www.metfriendly.org.uk/sfcr.

REMUNERATION: If our overall business targets are met, which could include some related to the sale of these Metfriendly products, we may pay some of our employees a bonus. The total reward of an employee is the sum of an employee’s salary, bonus, benefits and any other component. Employees do not receive any commission, fee or charge, in relation to any insurance distribution activities.