

Side by side across the UK



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A message from the CEO

Generations of Police Officers, Police Staff and their families have trusted us with their personal finances since 1893 - through successive governments, seven monarchs, world wars, pandemics and yes, US presidencies, too. We are now the only UK mutual focused entirely on providing protection, savings and wider support to the Police Family. We're here for you, your extended family and all UK Police colleagues, too...whatever the headlines and the next shift bring.

As we continue to expand our activities across the UK, we recognise the ongoing challenges faced by UK Policing and the lifestyle that comes from the job - whether these arise from political perspectives, media comment or, indeed, individual situations.

We share your concerns about the current economic challenges with markets' turbulence, significant and persistent inflation, changes in interest rates and taxation being used to battle inflation, and the day-to-day cost of living. We cannot remove these challenges for you but we do our best to mitigate some of them, and help you navigate your way towards a better financial future.

Thank you for being a Metfriendly Member.

A handwritten signature in black ink, appearing to read 'A Petchey', written in a cursive style.

Annette Petchey,
CEO, Metropolitan Police Friendly Society



Introducing Police Friendly

We are keen to ensure that we have a trading name that reinforces eligibility as simply as possible to future members. We are incredibly proud of our 132-year history and heritage and will retain Metfriendly as a trading style, along with our continued support of the London forces. Our recent research highlighted some confusion from potential members from outside London. The chosen solution of Police Friendly was the most popular with our research respondents.

Going forward, most communications will be dual-branded. If you have any questions, please contact us. Our phone numbers and email addresses will remain the same.

Here for you and your family

We provide a simple approach to saving and investing without the need for you to be a financial expert. Our products are designed to help you reach your savings goals such as buying your first home, supporting children or grandchildren, investing your commutation or building a nest egg for a rainy (or sunny) day. They can also help you pay less tax.

Your money is placed in a fund which is invested in a mix of assets, such as cash, government and corporate bonds, equities (stocks and shares), property and even gold, with less risk than with a pure stocks and shares ISA. It is carefully managed by our expert fund managers, Schroders. The fund is targeted to balance growth with stability over the medium to long term and outperform cash savings. Over the past 3 years, the 10-year annualised growth of our ISA has been more than twice the level of an average cash ISA. See metfriendly.org.uk/pp for details.

Supporting the UK Police Family

We continue to support the UK Police Family at work and play through a range of sponsorships and other benevolent initiatives. These include:

- 1,300 Members bought their first home with help from our Lifetime ISA
- 10,500+ UK-wide responses to our Police Family Finance Index survey are fed directly into NPCC, Home Office and PRRB submissions and discussions related to Police remuneration
- Match-funding 700+ PSA (prostate-specific antigen) tests
- Helping to raise awareness of World Menopause Day
- Supporting the National Police Memorial Day (recognised with an award from the Police Remembrance Trust)
- Providing FREE financial education events and webinars attended by 10,000+ Police Officers and Staff. Subjects include demystifying pensions, maxing your tax-free saving, and retirement planning. See metfriendly.org.uk/events for details
- Supporting various Police sports and arts organisations and their fundraising efforts to provide further help for the UK Police Family.

Rewarding Members



Happy with your experience at Metfriendly? Every time you introduce a colleague, friend or extended family member to us and they open a new plan, you'll each get a **£50 Amazon.co.uk Gift Card!** Offer ends 30th August 2025.



Terms and conditions apply – visit metfriendly.org.uk/refer for details and eligibility.

We're here to help



Call our friendly Member Services team in Orpington on 01689 891454

(Mon-Thurs 8:30 - 17:00, Fri 8:30 - 16:30)

Or visit metfriendly.org.uk for the latest information on all savings, investments, and protection options and associated promotions.

